

Cookie and privacy policy

Collection and use of personal data

Processing of personal data – consent

Who we are

Our website address is: www.restaurantvie.dk

Publisher:

SoWe Aps
CVR 44690764

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Cookie and privacy policy

This website uses **necessary cookies** that help make a website usable by enabling basic functions such as page navigation. The website cannot function properly without these cookies.

Preference cookies allow a website to remember information that changes the way the website behaves or looks, such as your preferred language or the region you are in.

We do not place statistics or marketing cookies.

Collection and use of personal data

Booking

When you book a table at Restaurant VIE or VITRO, whether it is by phone, text message, email, in person or via our website, all data is registered in our booking system, EasyTableBooking (hereinafter the Booking System).

Restaurant VIE is the data controller for the collection, use and storage of your personal data that takes place in connection with the booking.

You can find our contact details on the website and in the confirmation email you receive after the booking is complete.

Necessary booking information

We process the following personal data about you:

- Name, email address and phone number.

The purpose of the processing is to manage your booking.

If you wish to submit additional personal information to the restaurant to accommodate your visit, e.g. dietary restrictions/health information/disability adaptation needs, please do so by emailing hello@restaurantvie.dk

The information used for the above processing is collected directly from you.

Additional data

If you correspond with us, e.g. by e-mail, letter, SMS, MMS, SoMe or leave a business card, we may receive other data than the above, such as:

- Home address
- Workplace (company name)
- Job title
- SoMe profile id
- Media profile portrait
- Other images

This is not a complete list.

If any issues arise regarding a guest's behaviour in the restaurant towards other guests or the staff, we will note this under the guest's profile in connection with future bookings.

Processing of your personal data – consent

Who has access to your data

Your data can be accessed and used in a targeted manner by:

- Relevant staff in the restaurant
- Restaurant VIE's administration and booking

And to the extent that it is relevant to:

- Auditor
- Lawyer
- Bank
- Insurance
- Transaction providers
- IT support
- Relevant data processors and hosting

Booking data in the booking system can also be accessed by:

- The booking system team

Your data will only be disclosed to third parties to the extent necessary to:

- Run our business responsibly
- Fulfill our obligations to you
- Comply with the law

Data can only be submitted to the authorities on the relevant legal basis. If this is the case, we will inform you at the same time.

Some interaction will always be subject to the policies of the media in question, which you have accepted when you signed up for the media in question. Such policies are in addition to our policies.

Retention period

The booking system	The personal data processed in connection with the administration of your booking is stored for one year after your visit to Restaurant VIE for the purpose of ensuring correct handling in connection with possible subsequent complaints.
Notes in the booking system	Up to 12 months after your last visit to Restaurant VIE, Lille VIE or VITRO
Cookies	Deleted when you delete cookies from your browser

Your rights

Data protection legislation gives you a number of rights regarding the personal data the Company processes about you.

You have the right to access your personal data, object to the collection and further processing of your personal data, the right to rectification of your personal data and the right to restrict the processing of your personal data. These rights are, with certain exceptions provided for by law.

You also have the right to have personal data that Restaurant VIE has registered about you deleted, but the company may continue the processing on a different basis, e.g. if the processing is necessary to respond to an inquiry from you or if you have a future booking that still needs to be administered.

In certain circumstances, you may also request that the Company provide you with a copy of your personal data in a structured, commonly used, and machine-readable format and transmit the data to another data controller (data portability).

If you would like to exercise your rights or have any questions about this Privacy Policy, please contact Restaurant VIE or easyTableBooking Danmark ApS.

If you disagree with the manner or purpose of processing your personal data, please feel free to contact us.

The legal basis of processing

The legal basis for the administration of your booking is Article 6(1)(f) of the EU General Data Protection Regulation (balancing of interests). The legitimate interest pursued by the Company is to process your personal data for the purpose of administering your booking.

The legal basis for the processing in connection with direct marketing is Article 6(1)(f) of the EU General Data Protection Regulation (legitimate interest), where the Company's legitimate interest is to send relevant and targeted marketing to you.

Data processors, third-country transfers and transmission

easyTableBooking Danmark ApS provides the software the Company uses to manage the booking.

The company has entered into a written data processing agreement with easyTableBooking Danmark ApS.

easyTableBooking Danmarks ApS's database and servers are securely located in Denmark, and there is no disclosure of your personal data or third-country transfers in connection with the data processing.

easyTableBooking Danmark ApS does not use your personal data for its own independent purposes.

Complaint to the Data Protection Authority

If you are dissatisfied with the way the company processes your personal data, you have the right to file a complaint with the Danish Data Protection Agency. The Agency's contact information is at www.datatilsynet.dk.